Mulberry
Academy Woodside

Post Title	IT Network Manager
Reporting to	School Business Manager
Salary/grade	PO4 SP 35, 46,314 FTE
CRB Disclosure	Enhanced
Purpose:	We are seeking a dynamic and experienced IT Network Manager to oversee the network infrastructure at our secondary school. The IT Network Manager will be responsible for the design, implementation, and maintenance of our network systems, ensuring they operate efficiently and securely. This role includes managing a team of IT professionals, troubleshooting network issues, and leading network-related projects. The ideal candidate will have extensive experience in network administration, strong problem-solving abilities, and effective team management skills.
Key Responsibilities	**Network Design and Implementation:** Design and deploy network solutions to meet educational and operational needs. Develop and maintain network infrastructure, including routers, switches, firewalls, and other network devices. Ensure the network is scalable, reliable, and secure to support school operations. **Network Maintenance and Troubleshooting:** Monitor and optimize network performance to ensure high availability. Quickly identify and resolve network issues to minimize disruption to school activities. Implement and manage redundancy and failover systems to ensure network continuity. **Security Management:** Develop and enforce comprehensive network security policies and procedures. Conduct regular security audits and vulnerability assessments. Implement and maintain firewalls, VPNs, and intrusion detection/prevention systems. **Team Management:**

Lead and mentor a team of network administrators and IT support staff.

Provide training and professional development opportunities for team members.

Conduct performance reviews and provide constructive feedback.

Documentation and Reporting:

Maintain detailed network documentation, including diagrams, configurations, and procedures.

Generate regular reports on network performance, security, and project progress.

Communicate network-related issues and project updates to senior management.

Vendor and Budget Management:

Manage relationships with network equipment vendors and service providers.

Evaluate and recommend network products and services.

Develop and manage the network budget effectively.

Project Management:

Plan and oversee network-related projects, including upgrades and new implementations.

Ensure projects are completed on time and within budget, meeting the school's needs.

Qualifications/Education:

Degree in Computer Science, Information Technology, or a related field (or equivalent experience).

Experience:

Minimum of 2-3 years of experience in network administration.

Proven experience in managing and leading a technical team.

Certifications:

Relevant certifications such as CCNP, CCIE, CompTIA Network+, or equivalent are preferred.

	Skills:
	• In-depth knowledge of network protocols and services (e.g., TCP/IP, DNS, DHCP). • Experience with network security practices and technologies. • Strong problem-solving and analytical skills. • Excellent communication and interpersonal skills. • Ability to manage multiple projects simultaneously. **Technical Expertise:** • Familiarity with Windows 10/11, Windows Server 2019/2022, Hyper-V, Failover Clustering. • Experience with Active Directory, Group Policy, Microsoft Intune, Microsoft 365 Defender, Microsoft Office 365, and Azure. • Knowledge of Google Workspace, Apple macOS, Jamf, and Linux (Redhat & Ubuntu). • Proficiency in DNS, DHCP, IPv6, WiFi 6E, Microsoft SharePoint, Microsoft SQL Server, and Microsoft Data Protection Manager. • Experience with network switching and routing, Adobe Creative Suite, Apple Logic Pro X, and PaperCut.

PERSON SPECIFICATION

Knowledge Skills and Abilities	Essential	Desirable
Proven experience managing an organisation's network infrastructure	*	
Knowledge of cybersecurity principles and best practices	*	
Experience with Cyber Essentials/Cyber Essentials Plus		*
Logical and methodical problem-solving skills	*	
Ability to work independently and confidently in an unsupervised environment.	*	
Strong teamwork and collaboration skills	*	
Commitment to continuous professional development and learning	*	
Ability to maintain composure and positivity under pressure	*	
Excellent organisational and administrative efficiency	*	

Creative and flexible approach to planning	*	
Clear and confident communication skills	*	
Commitment to continuous professional development and learning	*	